

NOTICE FROM MAROOMBA AIRLINES EXECUTIVE TEAM

CORONA VIRUS PRECAUTIONS

Due to the current health pandemic COVID-19, a virus which is evolving at an expeditious rate, Maroomba Airlines has implemented the following protocols to assist with minimizing the potential risk of spreading COVID-19;

- Any passenger showing COVID-19 symptoms will be denied travel until a medical clearance is provided by the Maroomba client.
- A pre-check-in declaration form is required to be completed by **all** passengers
- All clients have introduced various screening protocols including declarations and temperature scanning for their passengers prior departure
- Hand sanitizer is available for passengers in the terminal and aboard the aircraft as well as throughout the building for staff
- Encouraging staff to maintain a high level of personal hygiene and social separation
- Displaying notices on the COVID-19 throughout the building to raise awareness
- Increased frequency of cleaning/sanitising throughout the building
- Restricting access to the Terminal, allowing only crucial visitors such as passengers and couriers
- The suspension of all inflight services and discouraging the use of the aircraft toilet as there is no water to allow appropriate hand sanitisation. Passengers are instead encouraged to use the terminal facilities prior to departure and provided with bottled water prior to boarding
- Enhanced interior cleaning of the aircraft with particular attention on hard surfaces of the cabin such as;
 - Staircase handrails
 - Armrests
 - Seat belt buckles
 - Galley area
 - Cabin sprayed with Glen 20.

Internally within Maroomba, the following information has been communicated to staff;

- Employees are to isolate themselves at home for 14 days if they have returned to Australia from overseas
- Employees are to isolate themselves at home and seek medical assessment if they have been in close contact with a confirmed case of COVID-19 in the last 14 days.

In an ever-evolving situation, Maroomba Airlines is adamant in remaining on the front foot in doing everything possible to minimise the potential risk of spreading COVID-19.

We thank our staff, clients, passengers and visitors for their ongoing support during this time.